

Drop-In Service Skills Training Centre Certificate (DISSTC) Criteria

The Drop-In Service Skills Training Certificate (DISSTC) has been developed as part of the Toronto Drop-In Network's training project and in partnership with the Toronto Hostels Training Centre. Our hope is to further assist staff, volunteers and agencies in their work in the drop-in sector. We would like to thank Supporting Community Partnership Initiatives (SCPI) for its generous assistance and support for the Drop-In Network and its training program.

Candidates are required to take the **six mandatory courses** listed below and **two of the nine elective courses** for receipt of the Hostels Training Centre Certificate in Drop-In Service Skills.

Mandatory Courses:

1. Drop-In 101
2. Drop-In 201
3. Crisis Prevention Training (Non-Violent Crisis Intervention CPI **or** Understanding and Managing Aggressive Behaviour UMAB **or** Defusing Hostility – Crisis Intervention with the Hostile and Aggressive Individual)
4. Mental Health An Overview **or** Mental Health Part II
5. Standard First Aid and CPR
6. Successful Information, Referral and Individual Advocacy

Elective Courses:

1. Building and Maintaining Successful Groups
2. Case Management
3. Exploring Urban Aboriginal Issues **or** Anti-Racism/Anti-Oppression Training **or** Cultural Diversity Training
4. Food Handler Certification
5. Tenant and Landlord Law
6. New Directions Seminar on Immigration and Refugee Law
7. Substance Use – Introduction **or** Advanced
8. The Social Assistance System
9. Ontario HIV and Substance Use Training Program (two-day training)