

# Children's Issues Training Centre Certificate (CITC) Criteria

Motivated by the Heikamp recommendations and to provide more comprehensive and certified training for those who work directly with homeless children and high-risk families, the Toronto Hostels Training Centre created the Hostels Training Centre Certificate in Children's Issues.

## **Pre-requisite Courses:**

1. Shelter Standards Training
2. Standard First Aid and CPR
3. Crisis Prevention Training (Non-Violent Crisis Intervention CPI **or** Understanding and Managing Aggressive Behaviour UMAB **or** Defusing Hostility – Crisis Intervention with the Hostile and Aggressive Individual)
4. Documentation Skills Introduction **or** Advanced **or** Record Keeping and Client Information
5. WHMIS (Workplace Hazardous Materials Information System)
6. Transgender/Transsexual Awareness for Shelters: Making Services Safe and Accessible **or** My Issues Their Barriers

Candidates are required to take the **five mandatory courses** listed below and **two of the eight elective courses** for receipt of the Hostels Training Centre Certificate in Children's Issues (CITC).

## **Mandatory Courses:**

1. Behaviour Management
2. Legal Responsibilities and Best Practices when Reporting Suspected Child Abuse
3. Safe Steps – Child Safety, Injury Prevention, First Aid and CPR Program
4. Anti-Racism/Anti-Oppression Training – Introduction or Advanced or Managers/Board Members
5. Working with Families in Shelters **or** Working and Developing Programs For FASD Children, Youth and Adults **or** Hidden Disabilities

## **Elective Courses:**

1. Case Management Introduction or Advanced
2. Conflict Resolution and Negotiation Skills Introduction **or** Advanced **or** Supervisors/Managers
3. Cultural Diversity Training **or** Managing Racial Incidents Among Children and Youth
4. Exploring Urban Aboriginal Issues
5. Mental Health – An Overview or Mental Health Part II **or** Youth Mental Health and Addictions
6. Motivational Counselling Techniques Introduction or Advanced
7. Substance Use — Introduction **or** Advanced
8. Ontario HIV and Substance Use Training Program (two-day training)